

To our Customers and Business Partners

2020-03-25

HA-BE News Ticker II – Coronavirus

Dear customer, Dear business partner,

> "In three words I can sum up everything I've learned about life: it goes on." Robert Frost

The pandemic plan has been set up and implemented to a large extent. The pandemic task force meets on a regular basis and reacts promptly and appropriately to any incidents.

Safety is our top priority

Due to appropriate preventive measures, there were only minor production downtimes in week 11.

Based on current information, the supply chains are stable and suppliers are sensitised accordingly. Should any unforeseen developments arise, we will inform you immediately. We are doing our utmost to meet delivery dates. Should there be necessary postponements, we will as usual inform you promptly and will coordinate these with you. Due to the current emergency situation in the healthcare system, we ask for your understanding that our customers of the healthcare sector have top priority and that we are nevertheless trying to meet all deadlines.

Currently, HA-BE has no corona incidents at any of its sites and plants. All suspect cases are pursued, all have been negative up to date.

	Germany	China	USA
Corona cases	0	0	0

The delivery capability at the Taicang/China plant has now been restored to 98 %. Our Chinese colleagues will support us - if necessary - in order to be able to compensate any downtimes. The supply chain from China is secured. Due to time constraints, it may become necessary to accelerate various transports. In that case, we will coordinate these in close cooperation with you.

Our thanks go to all those who take care of affected people with selfless contribution and to those who are fighting this crisis with discipline and comprehension.

Stay healthy!

If you have any questions or require further information, please contact Mrs. Ulrike Hinz, Tel. +49 8703-9345-126, <u>ulrike.hinz@habe.de</u>

Best regards

Karl-Heinz Brunner CEO

Brigitte Brunner CSO Hartmut Auer CFO

(This letter was generated electronically and is valid without signature.)